

The heat apparently also paralyses the commercial register

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This summer was supposed to bring positive changes for entrepreneurs and freelancers. The authorities had announced a revolution in the commercial register portal and the services offered through it. Among the promises giving hope to those who frequently deal with the commercial register was a reduction in the processing time for company start-ups, simpler and faster issuing of documents and the expansion of information offered.

However, entrepreneurs, lawyers and all those affected were confronted with a harsh reality: the revolution began with an obstacle.

First attempts, first problems

The first attempts to use the commercial register portal are - understandably - still causing some difficulties. What is less understandable is that these difficulties persist more than a month after the portal was launched.

In many cases, the portal does not work at all. Anyone who overcomes this realizes that filling in the online forms is a real lottery. Sometimes this works, in other cases it doesn't until the page closes without any results.

In addition, it can happen that the saving of data doesn't work, which means that the form creation has to be restarted; Sysphos feelings arise.

The situation worsens when documents have to be uploaded (e.g. when setting up a company). Electronic signatures are not always recognized. If changes have to be made to the previous steps, the user should have a lot of patience and time, as the upload has to be repeated.

Once all the steps have been successfully completed, you can finally generate the application with a click of the mouse.

Application generated and procedure completed?

You would think that once the application has been created, all you need to do to finalize it is sign and upload. Unfortunately, however, not all mandatory information from the online form is always transferred to the application. As this is usually repeated each time an application is generated, incomplete applications result for which the user is not responsible.

However, missing information is not the only problem here: it is even worse if this information is taken over in a modified form when the application is prepared. We are thinking, for example, of the dates of birth of the parties involved; this and similar information must be submitted with a confirmation from the declarant that they are aware of the criminal law provisions regarding false statements.

Far-reaching consequences

The problems listed above are just a few examples. The more diverse the amendments to be submitted, the more problems are likely to arise.

However, the consequences of these problems are considerable. Applications are postponed as if on an assembly line, and processing times that should be shorter are actually extended in practice.

It also happens that documents that have been uploaded and initially accepted by the system cannot be opened afterwards. This means that additions and written declarations have to be submitted, creating more instead of less problems.

So far, the new system has sometimes caused considerable delays in processing compared to the old one. However, these are often time-critical processes, such as when documents need to be submitted to banks or for tendering procedures (where deadlines are running) or access to funding.

Even though one of the main aims of the new portal was to simplify online services, the physical queues in front of the commercial register offices currently indicate the opposite.

Conclusion

What was meant to be a relief is currently causing considerable confusion and delays. The former portal of the commercial register worked slowly, but quite reliably. Although the new one is intuitive and designed in such a way - it will certainly be useful in the long term - it is currently still associated with frequent and significant problems.

It is said that people learn as long as they live. This is currently particularly true for lawyers, whose proactivity is currently in greater demand than ever before to meet the needs of clients. The choice between filing incomplete or incorrect applications with the risk of delay in order to obtain a certificate of registration as quickly as possible, or waiting until it is possible to file a complete application, is now increasingly on the agenda.

We can only hope that a solution will be found as quickly as possible.

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